STEM Testing Notes

P7: Lee

Ch33, IT Mgmt

**Would make sure he has all info before applying. P7**

**Sees he’s ineligible – would explore other benefits. P7**

**Says he’d think about applying depending on how close he was to the deadline. “If I signed up for classes & not completed them… Not sure how long the application might take…” p7**

**Clicks on privacy policy link and reads it! P7**

**Would print confirmation page digitally. P7**

**“It was pretty clear to me that I wasn’t eligible.” P7**

**Expects school information would be used for verifying attendance. P7**

**WRT: finding info about STEM says GI Bill is pretty different than scholarships and grants. P7**

**“Not everything is the GI Bill. The Fry Scholarship isn’t GI Bill.” P7**

**Task 1: Finding the STEM Application**

In Education block, doesn’t see a link that maps. Scrolls down to Education & Training. Is looking for “scholarships.” Thinks it’d be in “Other education programs” along with other scholarships & grants. Searches for “Scholarship.” Explore VA.gov pop-up shows up and he X’s out. He’s on the same Education page as before and still no results. “Looking for anything that’s not GI Bill”

**Task 2: Check Eligibility**

**Would make sure he has all info before applying**

**Sees he’s ineligible – would explore other benefits**

**Says he’d think about applying depending on how close he was to the deadline. “If I signed up for classes & not completed them… Not sure how long the application might take…”**

School ID isn’t SSN

Uses school email for school stuff.

Contact preferences: says VA seems to email unless they need a specific answer.

Says he doesn’t think he’d have any trouble with account info updates.

**Clicks on privacy policy link and reads it!**

**Would print confirmation page digitally.**

**“It was pretty clear to me that I wasn’t eligible”**

**GI Bill is pretty different than scholarships and grants.**

**Expects school information would be used for verifying attendance.**

Thinks he’d learn about scholarship from VA email news. Gets a lot of info that way.

**WRT: finding info about STEM say “Not everything is the GI Bill. The Fry Scholarship isn’t GI Bill.”**